



Telford & Wrekin
Co-operative Council

**Protect, care and invest
to create a better borough**

Borough of Telford and Wrekin

Cabinet

Thursday 25 September 2025

10.00 am

Council Chamber, Third Floor, Southwater One, Telford, TF3 4JG

Democratic Services:	Jayne Clarke / Paige Starkey	01952 383205 / 380110
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Media Enquiries:	Corporate Communications	01952 382406
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Lead Officer:	David Sidaway - Chief Executive	01952 380130
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Cabinet Members:

Councillor L D Carter	Leader of the Council
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Councillor R A Overton	Deputy Leader and Cabinet Member: Highways, Housing & Enforcement
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Councillor P Davis	Cabinet Member: Communities & Civic Pride
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Councillor Z Hannington	Cabinet Member: Finance, Governance & Customer Services
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Councillor C Healy	Cabinet Member: Neighbourhoods, Planning & Sustainability
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Councillor A D McClements	Cabinet Member: Leisure, Tourism, Culture & The Arts
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Councillor K Middleton	Cabinet Member: Public Health & Healthier Communities
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Councillor O Vickers	Cabinet Member: The Economy & Transport
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Councillor S A W Reynolds Cabinet Member: Children & Young People, Learning, Employment & Skills

Councillor P Watling Cabinet Member: Adult Social Care & Health

Invitees

Councillor A J Eade Conservative

Councillor W L Tomlinson Liberal Democrat

	Agenda	Page
1.0	Apologies for Absence	
2.0	Declarations of Interest	
3.0	Minutes of the Previous Meeting	3 - 14
4.0	Leader's Announcements To receive a verbal update from the Leader of the Council.	
5.0	Customer Strategy - 2025-2030 Cllr Zona Hannington - Cabinet Member: Finance, Governance & Customer Services To receive the Customer Strategy for 2025 – 2030.	15 - 48
6.0	Results of the Residents Survey 2024/25 Cllr Paul Davis - Cabinet Member: Communities & Civic Pride To receive the results of the Residents Survey 2024/25.	49 - 140

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